

3

Product Recall Notice
3M™ PELTOR™ HearPlugs Listen-Only Earpiece
Immediate Action Request

September 2015

Dear Valued Customer,

3M internal inspections have indicated performance issues with the 3M™ PELTOR™ HearPlugs Listen-Only Earpiece, and 3M Company has decided to initiate a voluntary recall on the HearPlugs product manufactured between November 2011 to July 2015. Affected model numbers of the 3M™ PELTOR™ HearPlugs Listen-Only Earpiece include HTM06; HTM06-01; HTM06-02; HTM07; HTM07-01; HTM07-02; and HTM08. No other 3M™ PELTOR™ Brand products are affected by this recall.



The affected product can be identified by the label on the box, or by the speaker assembly junction and three letter tag on the product itself (please see pictures below). Although no date appears on the box label or on the product, all products which have this label, junction, or tag were manufactured during the period of concern.

Product Label on Box



Three Letter Tag



Speaker Assembly Junction

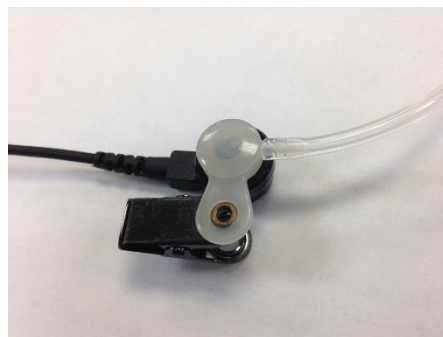


HearPlugs earpieces that were manufactured prior to November 2011 are NOT impacted by the recall. Please see the pictures below of the HearPlugs box label and speaker assembly junction that are NOT impacted by the recall:

Box label of product NOT under recall



Speaker assembly junction of product NOT under recall



3M Company has not received any customer complaints on this issue. Nonetheless, the performance of the product is below the high standards that 3M Company sets for its products, and customers are required to return the product and obtain a refund of the purchase price.

- Please discontinue use of your HearPlugs earpiece.
- Please call 1-800-355-6682 to arrange return of the HearPlugs earpiece for full refund.
- Please refer to Appendix 1 for additional details how to return the affected products.
 - Products need to be returned directly to the address noted in Appendix 1
 - Refund will be issued through your distributor

3M is currently not able to offer a direct replacement for the HearPlugs earpiece, but you can consider using the 3M™ PELTOR™ E-A-R bud™ Headphones, EARBud2600N, which is a binaural in-ear solution with a 3.5mm plug and provides a NRR of 20-29dB (depending on the type of eartip).

If you have any questions, please contact 3M Technical Support at 1-800-665-2942 or email at Peltor.comms@mmm.com. 3M remains committed to providing high quality products, and we sincerely apologize for any inconvenience this situation may cause. Thank you for your loyalty to the 3M™ PELTOR™ Brand.

Best Regards,

A handwritten signature in black ink that reads "Brian C. Myers".

Brian C. Myers

Appendix 1:

**3M™ PELTOR™ HearPlugs Listen-Only Earpiece
Product Return Form – 3M Company**

- This fully completed document must be included with each return shipment in order for refund to be issued.
- Please call 1-800-355-6682 for a return authorization number.
- All return shipments must be identified with the product return authorization number given to you and be clearly identified on each package.
- All units may be shipped via UPS ground using the 3M shipping account number 5036X7.

Distributor Name: _____

Distributor Location: _____

Contact Person: _____ Phone: _____

Email: _____

End User Name: _____

Contact Person: _____

Contact Phone #: _____

Quantity Returned: _____

SHIP THIS FULLY COMPLETED FORM AND AFFECTED PRODUCTS TO:

**3M HearPlugs Product Recall
912 Industrial Drive
Milbank, SD 57252**

Each returned package must clearly identify the return number on the outside of packaging.