

Letter to Distributors

UNIRAIL / ROOFSAFE CARRIAGE - PRODUCT RETROFIT NOTICE

Capital Safety is issuing the attached Product Retrofit Notice regarding the UniRail / RoofSafe carriages manufactured before February 2015. Capital Safety has received a limited number of reports of fractured circlips (the locking screw retaining clips) which can allow the locking screw to unscrew and separate from the carriage body. If the locking screw separates from the carriage body, it is possible for the shackle retaining pin to slide out of the carriage body and release the tie-off shackle. We believe that user practice of permanently backing the locking screws out to allow the carriage to move freely on the rail can overload the circlips to the point of fracture over time.

Please mail or fax a copy of the attached Notice and IFU (Instructions for Use) directly to your customers who have purchased affected product. The Notice provides instructions on how an end user can obtain a retrofit kit and contact information if they have any questions or concerns. We have also provided a copy of the installation instructions (IFU# 5903817) for your review. Alternatively, if you provide us with a list of customers who have purchased affected carriages from you, Capital Safety will communicate directly with your customers to facilitate the repair procedure.

Please direct any questions you may have to Tom Ruedy, US Quality Manager, or to Frank Courtemanche, Global Quality Manager.

We apologize for any inconvenience this may cause you, or your customers, and we thank you for your cooperation.

Frank Courtemanche, Global Quality Manager

22 February, 2016