

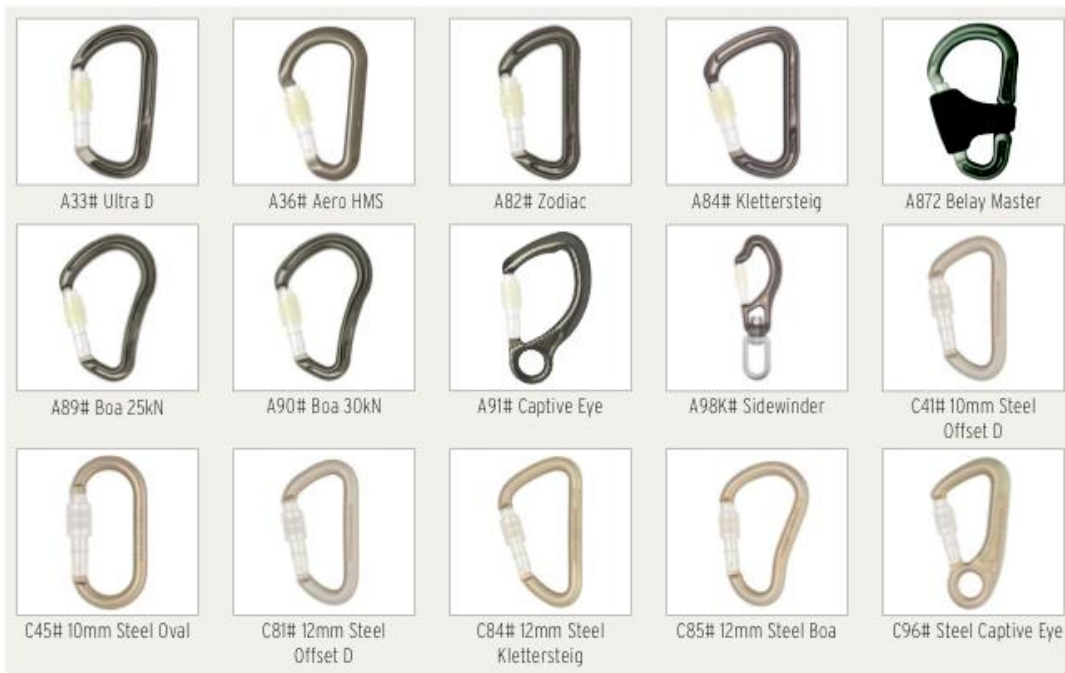
## DMM Product Recall Notice 14<sup>th</sup> September 2015



DMM are issuing a **product recall, subject to user inspection**. This document details the products that are affected by the recall and contains instructions to identify whether or not an affected product should be returned to DMM.

In a small percentage of carabiners the interaction between the internal coil spring (which gives the gate its closing action) and the gate pusher (the component that holds the spring against the carabiner body) may cause the gate pusher to displace, potentially preventing the gate from closing or the mechanism from locking completely.

This recall encompasses all of the products in the table below. **All models, all colours and all gate types** are potentially affected by the dysfunction:

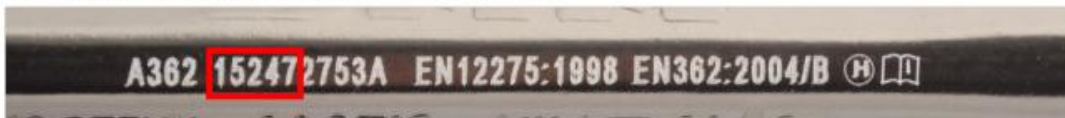


**With** the following serial numbers (these run sequentially):

2014 Production - **14138xxxxX to 14365xxxxX**

2015 Production - **15001xxxxX to 15254xxxxX**

The serial number can be found on the spine of the carabiner.



**If your carabiners meet the above criteria please carry out the user inspection as detailed on the next page.**

## Gate Pusher User Inspection

Please use the following information to identify the type of gate pusher that is installed in your carabiner and subsequently whether or not your carabiner is affected by this recall.

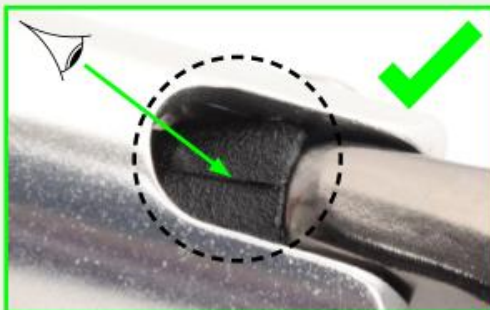
Please carry out the following inspection of the gate pusher:



The pusher is located inside the gate of the carabiner. It can be seen in the recess at the base of the gate.

Visually inspect the gate pusher for the 'moulding line'. Look carefully at the gate pusher in your carabiner; it may be necessary to open the gate, a good light source is essential. Angling the carabiner in the light will help bring the moulding line into relief.

**MOULDING LINE = OK**



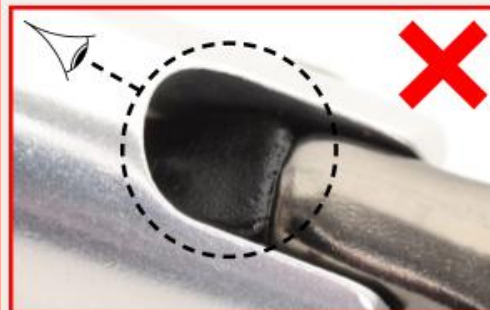
**OK, NO RECALL**



**no dysfunction**

Do not return to DMM, continue use.

**NO MOULDING LINE = RECALL**



**RECALL**



**risk of dysfunction - DO NOT USE**

Immediately retire from service, quarantine and await further instructions from DMM.



**OK, NO RECALL**

Certain specialist carabiners utilise a stainless steel spring pusher. This is silver/grey in colour and is unaffected by the recall.

If you have any doubt about the results of your user inspection, please return to DMM for inspection according to the upcoming returns process.

Our priorities right now are to raise awareness of this issue and to finalise our logistics and returns processes so that we can provide an efficient turn around for all of our customers worldwide.

**We will release the next statement, containing details of the recall returns procedure in the next 48 hours.**

Please monitor the DMM website, Twitter feeds and Facebook pages for updates.

**The DMM Team.**