



To: Sperian Fall Protection End-Users
From: Sperian Fall Protection
Date: 11/04/2010
Subject: Recall Notice (*Immediate Attention Required*)

Please read, review and follow the instructions in this notice carefully.

At Sperian Fall Protection, our mission is to be the reference leader in personal protective equipment that provides "Protection you can Trust". In line with our commitment to our mission statement, we are writing to inform you of a quality issue with a limited number of our 415/ D-bolt anchors (Grainger part number 3NPN2) and detailed instructions on what actions you are required to take.

Situation:

We recently received a recall notice from our vendor who supplies the 415/ D-bolt anchor (Grainger part number 3NPN2). An issue with a specific heat lot was identified. The heat lot "07 B" was insufficiently heat-treated.

The specifics of the problem are detailed in the attached letter from our vendor. This lot was potentially sold between June 1st, 2008 and March 10th, 2010 and has the heat code designation "07 B".

We therefore strongly recommend that you immediately discontinue use of 415 D-bolt anchor (Grainger part number 3NPN2) with the specified heat code.

We are replacing all 415/ D-bolt anchorage connectors affected by this recall at no charge.

Products Included in this Notice:

D-Bolt Anchor with permanent stem

- 415/

Affected Heat codes

- 07 B

This notice only affects the models listed above and specified heat code. Miller® models marked with heat codes other than the one specified are NOT affected. NO other Miller D-bolt anchors are affected.

Important to note: Only the 415/ model (Grainger part number 3NPN2) is subject to this recall. This is the D-bolt anchor with a permanent stem. The D-bolt anchors that use a bolt instead of the forged stem are not involved.



Please take the following steps immediately:

1. Inspect your on-hand inventory for the model and heat code detailed above. If you have one of the specified units, contact Sperian Fall Protection's Technical Service Department at 800-873-5242 for a Returned Goods Authorization number.
2. To obtain a no-charge replacement, please be prepared to provide the following:
 - Quantity of affected product and
 - Shipping instructions (i.e. Company name, address, phone number, ship to attention)
3. The Technical Service Representative will enter your replacement order and provide you with a Return Goods Authorization (RGA) in order to return the units being replaced. This is required to confirm the units have been removed from service. **No product should be returned without a Returned Goods Authorization.**

We apologize for any inconvenience that this may have caused. We also want to assure you that Miller has over a 60-year tradition of manufacturing high-quality fall protection products. This action, while regrettable, demonstrates our concern that our customers' safety is ALWAYS our highest priority.