

North FP571/8 Cable Grab - June 28, 2010

- This recall affects FP571/8 cable grabs with the following date codes "01-10" and "04-10".
- Customers with an FP571/8 cable grab with an affected date code should remove this unit from service immediately.
- Customers who return an FP571/8 cable grab with an affected date code will be issued a credit once North has received the return.

Background:

The FP571/8 cable grab is intended for use with vertical lifeline systems with an 8mm cable. Customers with these vertical lifeline systems should review and inspect their product to see if they have an FP571/8 that is part of this recall.



Problem:

Due to a supplier issue, a risk has been brought to our attention that the spring in the cable grab may become ineffective or weaken prematurely. This may lead to failure of the cable grab to "grab" onto the cable which would prevent the arrest of a fall that could lead to serious injury or death.

HOW TO CHECK IF YOUR FP571/8 IS AFFECTED BY THIS RECALL

On one side of the cable grab you will see two pairs of digits separated by a dash such as "XXXX". If this reads "**01-10**" or "**04-10**" then the cable grab is affected by this recall. Product codes that are not part of the recall would display the following date codes; "**01-10A**" and "**04-10A**". These codes indicate the product are safe for use.

Contact Information:

Please contact your regional Customer Service department at the phone number listed at the bottom of the page. We apologize for any inconvenience this may cause. Our best interest is in ensuring the safety of our customers. Please do not hesitate to contact us should you have any questions.